

Rebecca Hales

Subject: FW: Complaint 135039 - Mr Peter Jones
Attachments: image002.png

From: [REDACTED]@telegraph.co.uk]
Sent: 11 December 2013 13:27
To: [REDACTED]
Subject: RE: Complaint 135039 - Mr Peter Jones

Dear [REDACTED]

Have made the changes to the news story and added the clarification at the end. At the time of writing the Google index has not yet updated so if you Google the new headline - Home owners may have to separate more recycling under EU rules - you will find the amended article. The index itself will update in due course.

For the feature, we are not wedded to the word "wheelie" and this has now gone from the headline.

Paragraph 5 now starts by saying: "Kerbside sort" collections, where council operatives sort recycling during the collection process...

In paragraph 6 we have removed "a lot more bins" and left it at "more bins" - on the footing that in a number of areas there may, at the least, be an additional bin just for glass.

Again, the Google index has not updated at the time of writing so please Google the new headline - Recycling: how many bins can we bear? - to find the amended piece. The index will update in due course.

I trust that this is satisfactory.

Please would you thank Mr Jones for raising his points. I will keep an eye on this topic in times to come.

Thank you for your assistance and best wishes.

[REDACTED]